

I N F O
ENGLISH



VAN DER VALK
HOTEL BARCAROLA



WELCOME

Dear guest,

On behalf of all the staff at Hotel Barcarola, we warmly welcome you. To make your stay as pleasant as possible, we have prepared this guide with useful information about our hotel. If you have any suggestions, please feel free to share them with us so that we can tailor the guide to your preferences.

We wish you a pleasant stay and look forward to welcoming you again in the future.

The Van der Valk Family & the Hotel Barcarola Team



Accessible restroom	The hotel has an accessible restroom located near the entrance of the meeting room.
Air conditioning	<p>The air conditioning operates only during the summer months (approximately from May to October), depending on weather conditions. To use the air conditioning, insert your room key into the card holder. Then set the on/off switch to ON and select your desired temperature.</p> <p>NOTE: Opening the balcony door will immediately turn off the air conditioning.</p>
Alarm	In case of emergency, please contact reception immediately (dial 9 or 400) or call 6-112.
Bar	Enjoy a drink before or after your dinner at our hotel bar. We offer a wide selection of beverages and cocktails.
Beach towels	<p>Beach towels are available at the reception. A one-time deposit of € 15,- per towel applies.</p> <p>NOTE: A drying rack is available for your beach towels</p> <p>Please do not hang them over the balcony railing</p>
Check-in/Check-out	<p>Check-in is available from 15:00 h.</p> <p>We kindly request that you vacate your room by 11:00 h and check out at reception.</p>
Emergency exits	All emergency exits are clearly marked in the hallways and equipped with emergency lighting.
Fire	<p>In case of fire: immediately call reception at 9 or 400.</p> <ul style="list-style-type: none">· Stay calm in the event of a fire· Report the fire directly to reception· Stay low to the ground in case of heavy smoke· Never use the elevator· Leave the building as quickly as possible if a general smoke alarm is triggered. A floor plan indicating the nearest emergency exit is located by your room door· Emergency exits are marked with green lights above the door· The assembly point is the parking lot next to the hotel
Fitness room	<p>Our fitness room is located near the swimming pool. It is available free of charge during your stay.</p> <p>Opening hours: 6:00 - 12:00 h.</p>
General information	For information about doctors/pharmacies, car and bike rentals, cinemas, public transport, taxis, etc., please contact reception.
Heating	During the winter months (approximately from October to May), the air conditioning can be used as heating. Insert your room key into the card holder, switch the on/off button to ON, and adjust the fan speed and desired temperature.

Internet / Wifi

We offer free Wi-Fi for our guests. The network is called *Free Wifi / Van der Valk* and does not require a password.

La Casita

Next to the swimming pool, you will find our tapas bar, La Casita. Here, you can enjoy delicious tapas or a drink/cocktail on the lounge terrace (open only during the summer months).

Late check-out

If you wish to use your room after 11:00 AM, an additional fee will apply. This is only possible upon request.

Laundry service

You can hand in your laundry at the reception for our laundry service. In your room's wardrobe, you will find a form and a laundry bag. The price list is located on the inside of the wardrobe door. The hotel is not responsible for any damage or loss of clothing.

Parking

The hotel offers free outdoor parking for your vehicle. Additionally, we have a covered parking garage available for a fee of €10 per day. There is also a blue zone parking area around the hotel.

Pets

Pets are allowed in the hotel/in your room, provided this was communicated at the time of reservation.

A surcharge of €22.50 per day per pet applies.

For hygiene reasons, please ensure your pet does not go on beds/furniture, and kindly keep your pet leashed at all times.

Reception

The hotel reception is open from 07:00 to 23:00 h, after which the night receptionist takes over. (Phone number 400).

Restaurant

Opening hours

- Breakfast 08.00 – 10.30 h
- Dinner 18.00 – 21.00 h

Safe

The use of the safe is free of charge. Instructions for use are located inside the wardrobe door. Hotel Barcarola is not responsible for the loss of valuable items that are not stored in the safe.
Maximum insurance coverage: €900.

Smoking

Smoking is not allowed in the rooms or the restaurant.

Swimming pool

Opening hours: 10.00 – 19.00 h

NOTE:

- Enter at your own risk
- Children may use the pool only under adult supervision
- For your safety and that of others, entering the hotel/restaurant in swimwear, barefoot, or with wet shoes is not allowed

Television

In your room, you will find a list of all available TV and radio channels.

Tucan Beach

In front of the hotel, by the beach, you will find our beach bar, Tucan Beach. Here, you can enjoy a variety of drinks, cocktails, tapas, salads, sandwiches, or ice cream.

Water

Drinking tap water is not recommended. You can obtain mineral water at the hotel bar or the supermarket.

Wellness

The hotel features a wellness area with a Turkish steam bath (indoors), a jacuzzi, and a sauna (outdoors).

Opening Hours: 10:00 – 22:00 h

Price: €10 per person for 2 hours. You can make a reservation at the hotel reception.

